

PRIVACY POLICY

1. Data Controller

The controller of the personal data obtained through the website www.lakovnapisek.cz and the request form is:

Lakovna Písek s.r.o.

Company ID (IČO): 24983624

Registered office: Vejražkova 963/11, Košíře, 150 00 Praha 5, Czech Republic

E-mail: duchon@lakovnapisek.cz

Phone: +420 774 155 091

(hereinafter the "Controller").

The Controller processes personal data in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council, the General Data Protection Regulation ("GDPR"), and other applicable legal regulations.

2. What personal data we process

Through the request form we may process in particular:

- first and last name,
- company name and job position, if provided,
- e-mail address,
- phone number,
- information provided in the text of the request,
- information about the requested service, material, quantity, dimensions or other technical requirements,
- any other information you voluntarily provide to us as part of your request.

We ask you not to send sensitive personal data or data that is not necessary for processing your request through the request form.

3. Purpose of processing personal data

We process personal data obtained through the request form for the purpose of:

- receiving and handling your request,
- contacting you to clarify your requirements,
- preparing a price quotation,
- communication related to a possible conclusion of a contract,

- the possible conclusion and performance of a contract for the provision of our services,
- the protection and enforcement of our legal claims.

We do not use your personal data for any other purpose incompatible with the purposes stated above.

4. Legal basis for processing

The legal basis for the processing of personal data is in particular:

- a) negotiations on the conclusion of a contract at the request of the data subject pursuant to Art. 6(1)(b) GDPR, if you send us a request through the form for the purpose of obtaining an offer and a possible conclusion of a contract;
- b) compliance with a legal obligation pursuant to Art. 6(1)(c) GDPR, if the processing is necessary to fulfil an obligation imposed on the Controller by law;
- c) the legitimate interest of the Controller pursuant to Art. 6(1)(f) GDPR, in particular for the purpose of protecting the Controller's rights and legal claims and conducting related business communication.

Therefore, in order to process a standard request, it is not necessary to obtain separate consent to the processing of personal data if the processing is based on one of the legal grounds listed above.

5. Data retention period

We retain personal data only for the period necessary to fulfil the purpose for which it was obtained.

Data from a request that does not lead to the conclusion of a contract is generally retained for the period necessary to process the request and any subsequent business communication, but no longer than two years, unless its further retention is justified by another legal ground.

If a contract is concluded on the basis of a request, personal data may be further retained for the duration of the contractual relationship and subsequently for the period stipulated by applicable legal regulations, in particular regulations governing accounting, taxes or the enforcement of legal claims.

After the relevant period has elapsed, personal data will be deleted or anonymised, unless legal regulations require its further retention.

6. Who may have access to personal data

Personal data may, to the necessary extent, be made available to:

- employees and collaborators of the Controller involved in processing the request,
- providers of IT and web services,
- providers of e-mail or hosting services,
- accounting, tax or legal advisors, where necessary,
- other persons, if their involvement is necessary for the provision of the requested services or if required by law.

These persons may process personal data only to the extent necessary for the specific purpose and under the conditions laid down by applicable legal regulations.

7. Transfer of personal data outside the EU

Personal data is not, as a rule, transferred to third countries outside the European Economic Area.

Should such a transfer occur in a specific case, the Controller will proceed in accordance with the requirements of the GDPR and ensure an appropriate level of protection of personal data.

8. Your rights

In connection with the processing of personal data, you have, in particular, the right under the GDPR to:

- request information about the processing of your personal data,
- request access to the personal data we process about you,
- request the correction of inaccurate or incomplete personal data,
- request the erasure of personal data if the conditions set out in the GDPR are met,
- request the restriction of processing of personal data,
- under certain conditions, request the portability of personal data,
- object to processing based on the Controller's legitimate interest,
- lodge a complaint with a supervisory authority.

Requests concerning your rights may be sent to the Controller's e-mail address stated in this policy.

The Controller is obliged to respond to your request without undue delay, usually no later than within one month. In justified cases, this period may be extended in accordance with the GDPR.

9. Right to lodge a complaint

If you believe that the processing of your personal data violates applicable legal regulations, you have the right to lodge a complaint with the supervisory authority, which in the Czech Republic is:

Office for Personal Data Protection (Úřad pro ochranu osobních údajů)

Pplk. Sochora 27

170 00 Praha 7, Czech Republic

E-mail: posta@uoou.gov.cz

Website: uoou.gov.cz

Contact details of the Office for Personal Data Protection are available on its official website.

10. Security of personal data

The Controller adopts appropriate technical and organisational measures to protect personal data against unauthorised access, loss, misuse, unauthorised alteration or other unauthorised processing.

Only persons who need to know the personal data for the performance of their duties have access to it.

11. Voluntary provision of data

The provision of personal data through the request form is voluntary. However, without providing the data necessary to process your request, it may not be possible to respond to your request or prepare the requested offer.

12. Cookies and other technologies

This policy primarily concerns personal data obtained through the request form.

If the website uses cookies, analytical tools, advertising systems, traffic measurement or other similar technologies, their use may be governed by a separate Cookie Policy document.

13. Changes to this Privacy Policy

The Controller is entitled to update this policy from time to time, in particular in the event of a change in the way personal data is processed, the technologies used, or applicable legal regulations.

The current version of this policy is always published on the website www.lakovnapisek.cz.

This policy is effective as of: 20 July 2026